

SENIOR SPECIAL INVESTIGATOR

Summary

To work within a successful Special Investigation Unit and work effectively with others. I worked as a Sworn Police Officer for 10 years and have been employed as a Sr. Special Investigator or Manager within the insurance industry for 30 years. When working with the insurance companies, I have been in the Special Investigation Unit combating fraud and investigating questionable claims. When a claim is determined to be fraudulent or have elements of fraud, I have filed numerous cases with the State's DOI Fraud Bureau and the appropriate counties District Attorney's Office. I have also conducted numerous training sessions with the Insurance industry on how to recognize the 'red flags' of insurance fraud.

Highlights

- Insurance fraud expertise
- Database management
- Strong interpersonal and communication skills
- Property claims
- Workers' compensation claims
- Report writing
- Team player
- Interviewing techniques
- Decisive
- Critical thinker

Accomplishments

Earned a Certified Insurance Fraud Investigator (CIFI) from the International Association of Special Investigation Units (IASIU)

Earned a Senior Claims Law Associate Degree

Earned a Senior Fraud Claims Specialist Degree

Experience

Senior Special Investigator

March 2004 to September 2014 Company Name i¼ City , State

- Sr. Special Investigator in the SIU.
- In this position I conduct complex possible fraudulent insurance claims investigations for the Specialty Group of Great American.
- These claims are within their Workers Comp Unit, Liability Unit, Property Claims, Agriculture Claims, Equine Claims and Tractor-Trailer claims units.
- I am the sole investigator in their Western SIU Office, handling questionable insurance claims within the 14 Western States.
- After the investigation has determined fraudulent activity, it is referred to the different states Dept of Insurance, Fraud Units and the Counties District Attorney's office for further investigation.

Sr. Special Investigator

January 2003 to March 2004 Company Name i¼ City , State

- In this position I also conducted investigations into suspicious insurance claims relating to Bodily Injury Accidents, First Party Auto Theft, Burglary, Vandalism, Property theft and etc.
- I also referred to the CA DOI upon completion.

Sr. Special Investigator

January 2002 to January 2003 Company Name i¼ City , State

- Same job description as above.
- I also would monitor out of the area investigations by Private Investigation Companies on Unitrin Insurance products.

Sr. Special Investigator

January 1994 to January 2001 Company Name i¼ City , State

- I conducted complex insurance fraud investigations for USAA in the Orange County/Los Angeles Office.
- Same job description as the above companies.

Supervising SIU Investigator

January 1987 to January 1993 Company Name i¼ City , State

- I was in charge of 3 & 4 different offices of the Special Investigation Unit for Continental Insurance.
- These offices were in Costa Mesa, CA, Pleasanton, CA, Tucson, AZ and Honolulu, HI.
- This included the supervision of 4-5 different investigators along with support staff.

Investigator

January 1983 to January 1986 Company Name i¼ City , State

- Conducted investigations of possible insurance fraud for several different carriers.
- These investigations were completed just as the insurance industry was finding fraud in their claims system was a problem.

Police Officer, Sr. Police Officer & Traffic

January 1973 to January 1982 Company Name i¼ City , State

- Normal Police duties.
- Worked Patrol, Special Investigations Unit, Traffic Division on a motorcycle.

Deputy Sheriff

January 1972 to January 1973 Company Name i¼ City , State

- In the Sheriff's Academy, Biscailuz Center Jail and Main County Jail.

Education

Associate Degree : Criminology , 1972 Long Beach Comm. College i¼ City , State

Criminology

Bachelor's Degree : Management , 1977 Univ. of Redlands i¼ City , State

Management

International Association of Credit Card Fraud Training 1996: International Association of Auto Theft Training 1997, 2001: California Conference of Arson Investigators Seminar 2004: Vehicle Fires, Cause and Recovery 2010: Midwest Cargo Theft Training Event 2011: Basic Arson Investigation and Prosecution Training : 73 Los Angeles Sheriff's Academy 93, '94, '95, '05, '08: IASIU International training
Certified Insurance Fraud Investigator (CIFI) International Assoc. of SIU Senior Claims Law Associate Degree, (SCLA) American Educational Institute Fraud Claims Law Specialist, (FCLS) American Educational Institute California Peace Officer Standard in Training: Basic, Intermediate & Advanced

Skills

Attorney, Basic, CA, Credit, Insurance, Law, Office, Police, supervision