

## PRESCHOOL TEACHER

### Summary

Short term, to utilize skills as in the customer service industry to prepare for my career in the future. Long term, to become an RN in pediatrics and prenatal care. A Customer service rep committed to addressing customer concerns with speed, accuracy and professionalism. I am currently a Preschool teacher at a parkway children school | may 2015 to current Teaching between ages 0-4 15 months experience student practitioner-clinical externship | college america phoenix | may 2013 160 hours clinical Provided a helping hand at a clinic facility

### Accomplishments

Managed call flow with up to 3 calls in 5 minutes.

Worked with special needs children, including those with learning disabilities, mental challenges and physical impairments.

Solved severe child behavioral issues in positive and constructive ways.

### Experience

May 2015

to

Current

Company Name City , State preschool teacher

Offered detailed daily reports that outlined each child's activities.

Maintained daily records of activities, behaviors, meals and naps.

Carefully monitored children's play activities.

Created and implemented a developmentally appropriate curriculum.

January 2015

to

May 2015

Company Name City , State warehouse

Unloaded, picked, staged and loaded products for shipping.

Worked at a rapid pace to meet tight deadlines.

November 2014

to

January 2015

Company Name City , State Customer Service Inbound calls

Addressed customer service inquiries in a timely and accurate fashion.

### Education

2013

College America City , State , united states associate medical : Medical specialties GPA: GPA: 48

### Certifications

First Aid & CPR Finger print clearance card

### Skills

Microsoft, excel experienced, wpm 38