

CONSULTANT

Profile

Knowledge of most common operating system *Superior troubleshooting ability *Ability to install and configure networks and personal computers

*Excellent customer service skills

Professional Experience

Company Name January 2008 to Current Consultant

City , State

- Provide support for laptops, desktops and networks.
- Troubleshoot all computer issues both remote and onsite.
- Custom build systems based on user specifications.

Company Name October 2003 to December 2008 Instructor

City , State

- Taught basic and advanced computer classes.
- Created appropriate assessments to verify learning.
- Classes included: MS Windows, Office and A+ Certification.

Company Name September 2003 to November 2006 Computer Technician

City , State

- Travelled throughout the state.
- Installed and repaired both hardware and software systems.
- Kept on-call hours on both nights and weekends.

Company Name June 2002 to August 2003 Computer Technician

City , State

- Maintained uptime of computer network and database systems for students and facility.
- Ran wiring and cabling for entire network in schools.
- Consulted with faculty that had computer issues.

Education

Thomas College 2012 Masters of Education City , State

Thomas College 2010 Bachelor : Computer Information Systems City , State Computer Information Systems

2002 CompTIA A+ Hardware and Software

2003 MMTC Net+ Certification

Skills

A+, A+ Certification, basic, cabling, Hardware, database, desktops, laptops, Office, MS Windows, network, networks, Troubleshoot, wiring