

GEEK SQUAD AGENT

Professional Profile

IT support specialist with experience across multiple disciplines including technical support, customer service, computer repair, and military service. I am hard working, willing to learn, team oriented, and comfortable working independently as well.

Qualifications

Windows / Mac / IOS / Android Technical Support Hardware & Software Maintenance User Training Malware Detection & Removal
Customer Service Entry Level Active Directory & Ticketing Problem Solving & Research

Experience

Company Name August 2014 to October 2016 Geek Squad Agent

City , State

- Provided technical support in person and over the phone.
- Performed hardware and software installation and repair.
- Refurbished and setup PCs and peripheral devices.

Company Name January 2013 to January 2014 Shipping & Receiving Associate

City , State

- Performed shipping and receiving of product.
- Assisted with inventory management.
- General logistics and warehouse duties.

Company Name January 2009 to January 2012 Assembler/Shipping & Receiving Associate

City , State

- Assembled and tested tanks according to specifications.
- Maintained inventory of tools and supplies.
- Performed shipping and receiving duties.

Company Name January 2005 to January 2009 Aviation Electrician

City , State

- Performed troubleshooting and maintenance of aircraft.
- Performed ground handling and marshalling of aircraft.
- Performed daily safe for flight inspections.

Education

Purdue University 2014 B.S : Computer & Information Technology City , State Computer & Information Technology

Skills

Active Directory, Hardware, Customer Service, inventory management, inventory, logistics, Mac, Windows, Problem Solving, receiving, Research, shipping, software installation, technical support, User Training, phone, troubleshooting